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December 5, 2000

BOX NON-FEE AMENDMENT  
Assistant Commissioner of Patents  
Washington, D.C. 20231

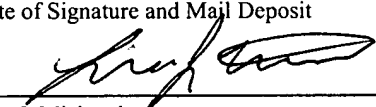
Re: U.S. Patent Application No.: 09/632,954  
Filing Date: August 4, 2000  
Entitled: **PROVIDING NETWORK MANAGEMENT ACCESS THROUGH USER PROFILES**  
Attorney Docket No: 102689-36/ 00-U0037

Dear Sir:

Transmitted herewith for filing are the following documents:

1. Preliminary Amendment;
2. Ten (10) pages of amended informal drawings;
3. Two (2) pages of Specification; and
4. Return Postcard.

The Assistant Commissioner is hereby authorized to charge payment of any fees which may be associated with this communication to Deposit Account No. 141449.

<p align="center"><u>Certificate of Mailing (37 C.F.R. 1.8(a))</u></p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service Post Office as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on the date set forth below.</p> <p align="center"><u>December 5, 2000</u> Date of Signature and Mail Deposit</p> <p align="center"> _____ Lisa J. Michaud Reg. No. 44,238</p>
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Respectfully Submitted,



Lisa J. Michaud

LJM/jan  
Enclosures  
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